

# Skills Framework for the Information Age (SFIA) version 7 Skills at a glance

The SFIA standard covers the full breadth of the skills and competencies related to information and communication technologies, digital transformation and software engineering.

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Category	Subcategory	Skill						
Strategy & architecture	Information strategy	Enterprise IT governance	Strategic planning	Information governance	Information systems coordination	Information security	Information assurance	Analytics
		Data visualisation	Information content publishing					
	Advice & guidance	Consultancy	Specialist advice					
	Business strategy & planning	Demand management	IT management	Financial management	Innovation	Research	Business process improvement	Knowledge management
		Enterprise & business architecture	Business risk management	Sustainability				
	Technical strategy & planning	Emerging technology monitoring	Continuity management	Network planning	Solution architecture	Data management	Methods & tools	
Change & transformation	Business change implementation	Portfolio management	Programme management	Project management	Portfolio, programme & project support			
	Business change management	Business analysis	Business modelling	Requirements definition & management	Organisational capability development	Organisation design & implementation	Change implementation planning & management	Business process testing
		Benefits management						
Development & implementation	Systems development	Systems development management	Systems design	Software design	Programming/software development	Real-time/embedded systems development	Animation development	Data modelling & design
		Database design	Network design	Testing	Safety engineering	Information content authoring		
	User experience	User research	User experience analysis	User experience design	User experience evaluation			
	Installation & integration	Systems integration & build	Porting/software configuration	Hardware design	Systems installation/decommissioning			
Delivery & operation	Service design	Availability management	Service level management					
	Service transition	Service acceptance	Configuration management	Asset management	Change management	Release & deployment		
	Service operation	System software	Capacity management	Security administration	Penetration testing	Radio frequency engineering	Application support	IT infrastructure
		Database administration	Storage management	Network support	Problem management	Incident management	Facilities management	
Skills & quality	Skill management	Learning & development management	Competency assessment	Learning design & development	Learning delivery	Teaching & subject formation		
	People management	Performance management	Resourcing	Professional development				
	Quality & conformance	Quality management	Quality assurance	Measurement	Conformance review	Safety assessment	Digital forensics	s
Relationships & engagement	Stakeholder management	Sourcing	Supplier management	Contract management	Relationship management	Customer service support		
	Sales & marketing	Marketing	Selling	Sales support	Product management			